

## **General Terms & Conditions**

- 1.1. "Company" means Willsom Pty Ltd trading as CQ Sewing & Patchwork
- 1.2. "Customer" means the purchaser of Goods from CQ Sewing and Patchwork
- 1.3. "Goods" means all goods sold and / or delivered by CQ Sewing and Patchwork to the Customer.
- 1.4. Terms means these terms and conditions of sale.

### **2. Application**

- 2.1 These Terms apply to all contracts for the sale of Goods by CQ Sewing & Patchwork.
- 2.2 No amendment, alteration, waiver or cancellation of any of these Terms is binding on the CQ Sewing & Patchwork unless confirmed by CQ Sewing & Patchwork in writing.
- 2.3 The Customer acknowledges that no employee or agent of CQ Sewing and Patchwork has any right to make any representation, warranty or promise in relation to the Goods or the sale of Goods other than as contained in these Terms.

### **3. Prices**

- 3.1 Prices are determined at the time of order and, prior to payment of the deposit, are subject to change without notice.
- 4 Payment
- 5 Payments are to be made to CQ Sewing and Patchwork without any deduction or discount other than as stated in these Terms or in the relevant invoice or statement.
- 6 Goods will be processed and shipped once payment has been made.

### **5. Delivery of Goods**

- 5.1 CQ Sewing and Patchwork will ship the Goods to the customer within 3 working days unless otherwise advised via E-mail.

### **6. Risk and Insurance**

- 6.1 The goods are entirely at the risk of the customer from the moment of delivery to the Customer's point of delivery or on collection, even though title in the Goods has not passed to the Customer at that time.

### **7. Inspection**

- 7.1 Unless the Customer has inspected the goods and given written notice to CQ Sewing and Patchwork within 7 days after delivery that the Goods do not comply with the relevant specifications or descriptions, the Goods are deemed to have been accepted in good order and condition.

### **8. Cancellations**

- 8.1 No order may be cancelled, modified or deferred without the prior written consent of CQ Sewing and Patchwork (which is at CQ Sewing and Patchwork's sole discretion). If such consent is given it is, at CQ Sewing and Patchwork's election, subject to CQ Sewing and Patchwork being reimbursed all losses, including loss of profits, and paid a cancellation fee (being not less than 20% of the invoice price of the Goods).

### **9. Returns & Refunds**

- 9.1 If the Customer finds the Goods to be faulty or damaged, they may be returned to CQ Sewing and Patchwork within 14 days. CQ Sewing and Patchwork will replace the goods or refund the cost of the goods, provided CQ Sewing and Patchwork finds the goods to be faulty.
- 9.2. CQ Sewing & Patchwork will not and does not have to refund the price of the Goods for a 'change of mind' decision by the Customer.